Atterney Docket No. YO999-478



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Alexandria, VA 22313-1450.

I hereby certify that this paper is being deposited on this date with the U.S. Postal Service as first class mail addressed to the Commissioner for Patents, P.O. Box 1450,

atent Application

Applicant(s): S.H. Maes et al.

Docket No.:

YO999-478

Serial No.:

09/544,823 April 6, 2000

Filing Date: Group:

2142

Examiner:

Douglas B. Blair

Title:

Methods and Systems for Multi-Modal Browsing and

Implementation of a Conversational Markup Language

TRANSMITTAL LETTER

RECEIVED

AUG 1 7 2004

Technology Center 2100

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Mail Stop Amendment

Sir:

Submitted herewith is the following document relating to the above-identified patent application:

(1) Response to Office Action.

There is no additional fee due in conjunction with the response. In the event of non-payment or improper payment of a required fee, the Commissioner is authorized to charge or to credit International Business Machines Corporation Deposit Account No. 50-0510 as required to correct the error.

Date: August 9, 2004

Respectfully submitted,

William E. Lewis

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RESPONSE TO OFFICE ACTION

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Sir:

In response to the outstanding Office Action dated May 7, 2004, Applicants present the following remarks for consideration.